

for Transit & Paratransit Operations

The creation of a strong Safety Culture begins with the quality and depth of the content delivered by the trainers.

**So, who trains the trainers?** This newly developed course is designed to provide trainers with the highest level of instruction. It is available online, from a thumbdrive or from a hard drive.

The course contains seven video-based programs, and a final exam:

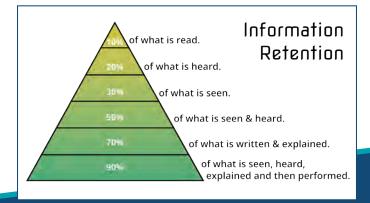
- 1. Introduction
- 2. Training Fundamentals
- 3. Applying The Training Fundamentals
- 4. Classroom Training with the TAPTCO Course
- 5. Behind-The-Wheel Training
- 6. How To Hire The Most Effective Trainers
- 7. Structured Behavioral Interviewing

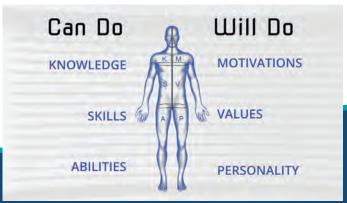


The course teaches strategies to enhance a trainee's learning experience, using proven methods for effective information retention.

The trainer plays the most important role in instilling safe practices into the trainees.

Learn what aspects of trainees you can influence and how to guide their behavior to minimize or eliminate risks in all their actions.





A trainer can complete the course in less than three hour's and it will take their training skills to a whole new level.

## Train the Trainer Instructional Course

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This course teaches the trainers how to reach the ultimate goal of doing it right, the first time, every time, when driving a bus.

Instilling desired behaviors begins by ensuring drivers consistently follow the 18 safe practices outlined on the right side of the Safety Management system poster while avoiding the unsafe behaviors listed on the left side.

While we can enhance a trainee's knowledge and skills, our ability to impact their abilities, motivation, values and personality is limited. Discover the most effective methods to earn a trainee's respect and positively influence their behavior.

Having a great training course is the foundation creating safety culture. This course ensures the training is provided as designed, in a standardized way, by every trainer.



The training course includes teaching the trainers the following practices to maximize the learning:

## **Five Learning Principles:**

- 1. Discovery
- 2. Chunking
- 3. Heightened States of Arousal
- 4. Repetition
- 5. Positive Reinforcement

## **Training Skills:**

- Verbal Persuasion
- Modeling
- Practice
- Feedback

